



LETTER SENT BY E-MAIL ONLY

9 September 2024

2024/25-057

Freedom of Information (Scotland) Act 2002

Request

Please find below our response to your correspondence dated 9 September, in which you made the following request under the Freedom of Information (Scotland) Act 2002.

"I am looking for information, specifically the percentage of calls police attend which are not criminal in nature.

I.e. 50% Crime 50% mental health"

Response

The Scottish Police Authority does not hold the information requested.¹

The Authority provides governance and oversight of policing in Scotland and does not hold information on operational matters.

Information may be available by contacting Police Scotland at foi@scotland.police.uk and you may wish to refer to their [Disclosure Log](#).

You may also be interested in the [spotlight](#) section on our website which includes insights on [mental health](#) and policing in Scotland.

Right to Review

If you are dissatisfied with the outcome of your request you can ask for a review within 40 working days. You must specify the reason for your dissatisfaction and submit your request by email to foi@spa.police.uk or by letter to Scottish Police Authority, 1 Pacific Quay, Glasgow, G51 1DZ.

¹ This represents a notice in terms of Section 17 of the Freedom of Information (Scotland) Act 2002 - Information not held.

If you remain dissatisfied after review, you can appeal to the Scottish Information Commissioner within six months. You can apply [online](#), by email to enquiries@foi.scot or by letter to Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Should you wish to appeal against the Commissioner's decision, you can appeal to the Court of Session, only if you think the law has not been applied correctly.

This response will be posted to our [Disclosure Log](#) after seven days.

Yours faithfully

SPA Corporate Management

