



## LETTER SENT BY E-MAIL ONLY

30 January 2023

2023-011

### Freedom of Information (Scotland) Act 2002

#### Request

Please find below our response to your correspondence dated 30 January, in which you made the following request under the Freedom of Information (Scotland) Act 2002:

All or some of the information provided previously has expired, I require an update on the questions below. See my request below:

#### **Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc)**

1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.

2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

3. Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

4. Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP

5.Telephony/Voice Services Number of Lines / Channels / SIP Trunks-  
Please can you split the number of lines per each supplier? SIP  
trunks/connections, PSTN, Analogue, ISDN

### **Contract 2 - Incoming and Outgoing of call services.**

6.Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no  
information available, please can you provide further insight into why?

7.Minutes/Landline Contract Renewal Date- please provide day, month  
and year (month and year is also acceptable). If this is a rolling contract,  
please provide me with the rolling date of the contract.

8.Minutes Landline Monthly Spend- Monthly average spend on calls for  
each provider. An estimate or average is acceptable. If SIP services,  
please provide me with the cost of services per month.

9.Minute's Landlines Contract Duration- the number of years the contract  
is for each provider, please also include any contract extensions.

10.Number of Extensions- Please state the number of telephone  
extensions the organisation currently has. An estimate or average is  
acceptable.

### **Contract 3 - The organisation's broadband provider.**

11.Broadband Provider- Supplier's name if there is not information  
available, please can you provide further insight into why?

12.Broadband Renewal Date- please provide day, month, and year  
(month and year is also acceptable). If this is a rolling contract, please  
provide me with the rolling date of the contract. If there is more than one  
supplier, please split the renewal dates up into however many suppliers

13.Broadband Annual Average Spend- Annual average spend for each  
broadband provider. An estimate or average is acceptable.

### **Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.**

14. WAN Provider- please provide me with the main supplier(s) if there is  
no information available, please can you provide further insight into why?

15.WAN Contract Renewal Date- please provide day, month, and year  
(month and year are also acceptable). If this is a rolling contract, please  
provide me with the rolling date of the contract. If there is more than one  
supplier, please split the renewal dates up into however many suppliers

16.Contract Description: Please can you provide me with a brief description for each contract

17.The number of sites: Please state the number of sites the WAN covers. Approx. will do.

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

19.For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

20.Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

## **Response**

Your request for information has been considered and the Scottish Police Authority (SPA) is able to provide the following.

The Scottish Police Authority does not hold the information you have requested. Therefore, this represents a notice in terms of Section 17 of the Freedom of Information (Scotland) Act 2002 - Information not held.

Although the Scottish Police Authority is the named Contracting Authority for all Authority and Police Scotland procurement, the procurement function to put in place such contracts is performed by Police Scotland.

Information may be available by contacting Police Scotland. Information on how to make a request to Police Scotland is available at –

### [Freedom of Information - Police Scotland](#)

A regulated contract register is publicly available on Public Contract Scotland. This provides details of live regulated contracts over the value of £50k –

[https://www.publiccontractscotland.gov.uk/Search/Search\\_AuthProfile.aspx?ID=AA19762](https://www.publiccontractscotland.gov.uk/Search/Search_AuthProfile.aspx?ID=AA19762)

Information is also available in the Annual Procurement Report 2021-22 –

<https://www.spa.police.uk/spa-media/jiqjojfn/procurement-annual-report-2021-2022.pdf>

## Right to Review

If you are dissatisfied with the way in which your request has been dealt with you are entitled, in the first instance, to request a review of our actions and decisions

Your request must specify the matter which gives rise to your dissatisfaction and it must be submitted within 40 working days of receiving this response - either by email to [foi@spa.police.uk](mailto:foi@spa.police.uk) or by post to Corporate Management Team, Scottish Police Authority, 1 Pacific Quay, Glasgow, G51 1DZ.

If you remain dissatisfied following the outcome of that review, you are thereafter entitled to apply to the Office of the Scottish Information Commissioner within six months for a decision.

You can apply [online](#), by email to [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info) or by post to Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Should you wish to appeal against the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only.

As part of our commitment to demonstrate openness and transparency in respect of the information we hold, an anonymised version of this response will be posted to the Scottish Police Authority Freedom of Information [Disclosure Log](#) in seven days' time.