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SCOTTISH POLICE
AUTHORITY
ÙGH DARRAS POILIS NA H-ALBA

Complaints and Conduct Committee Public Rolling Action Log

Action No	Action	Action Owner	Status	Expected Date of Completion	Update/Comments
Meeting Held 14 November 2024					
20261411 - CCC-001	Performance: Link in with Policing Together colleagues and report back on the level of investigation in relation to allegation outcomes for discriminatory behaviour. Within this feedback include data linkages (user satisfaction, complaints and protected characteristics) to gain an understanding of what is being recorded, particularly during stop and search and vehicle stops.	Chief Superintendent Helen Harrison	OPEN	Feb 2025	21.02.25: Policing Together progressing dip sample review of relevant investigations. Awaiting feedback and will provide update at next meeting. Propose ongoing
20261411 - CCC-002	Performance: PSD staff to link in with SPA staff to take forward a dip sampling piece of work in relation to discrimination to ensure an extra level of assurance in this area.	Chief Superintendent Helen Harrison/ Darren Paterson	OPEN	Feb 2025	21.02.25: From Police Scotland – awaiting results of action 1 and will then progress further discussion. Propose ongoing

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20261411 - CCC-003	Performance: Provide the committee with more data in relation to reasons for dissatisfaction to provide members with a fuller picture. In addition, advise members how the new resource is impacting on dissatisfaction to identify trends on a 6 monthly/annual basis.	Chief Superintendent Helen Harrison	OPEN	Feb 2025	21.02.25: Work ongoing. Propose ongoing
20261411 - CCC-004	PIRC 6-Stage Process Audit Action & Improvement Plan: Update members at the February 2025 committee meeting on the progress being made and activity of programme following the additional resource being implemented.	Assistant Chief Constable Stuart Houston	OPEN	Feb 2025	21.02.25: Paper under item 6 provided February Committee. Proposed for closure
20261411 - CCC-005	PIRC 6-Stage Process Audit Action & Improvement Plan: Ensure SPA colleagues are updated on progress being made with Operation Glade to ensure a degree of visibility.	Assistant Chief Constable Stuart Houston	OPEN	Feb 2025	21.02.25: Paper under item 7 provided February Committee. Proposed for closure
20261411 - CCC-006	PIRC 6-Stage Process Audit Action & Improvement Plan: Provide analysis and reassurance around Police Scotland's assessment of complaints within future performance reports. In doing this providing an understanding that categorisation	Chief Superintendent Helen Harrison	OPEN	Feb 2025	21.02.25: Review ongoing of information provided – action still on going. Propose ongoing

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	and approach to the type of allegations are correct and fulfilling what is needed to capture the data.				
20261411 - CCC-007	Committee Annual Report: Caveat any additional data noted within the report and consider how this more granular data is included within future annual reports to the committee.	Darren Paterson	OPEN	Feb 2025	21.02.25: Committee Annual report is published with appropriate caveat, and (as previously committed) PS will include more granular detail within year-end reports to the Committee. Proposed for closure
20261411 - CCC-008	Work Plan: Consider the timing of annual reports to future committees to ensure not all come to the same future meeting.	SPA Colleagues	OPEN	Feb 2025	21.02.25: As we will always (and should) receive year-end performance reports from SPA, PS & PIRC at the first Committee within the financial year. Whilst we haven't had any other annual reports to date, there is a commitment in this regard, but have already agreed in principle to schedule throughout year. Proposed for closure