SCOTTISH POLICE AUTHORITY

Agenda Item 4.2

Meeting	SPA People Committee
Date	30 November 2021
Location	Video Conference
Title of Paper	People Management Information
	Report Q2 2021/22
Presented By	Jude Helliker, Director of People
-	and Development
Recommendation to Members	For Discussion
Appendix Attached	Appendix A – People MI Q2 2021/22
	Full Report
	-

PURPOSE

The purpose of this report is to provide Members with an overview of changes in the Police Scotland workforce during the second quarter of year 2021/22.

Members are invited to discuss the contents of this report.

1. BACKGROUND

- 1.1 In order to better inform the People Committee of the position of Police Scotland's workforce in terms of changes and trends the following Quarterly Workforce Report has been compiled.
- 1.2 SPA Corporate and Forensics are now treated as a Division in our data set and reported in all slides. This has resulted in movement of previously reported Q1 metrics for the Staff cohort all Q1 values given in this report for comparison purposes now include SPA Corporate and Forensics Services within the Staff group, which will vary from previously published data provided to the People Committee in September.

2. FURTHER DETAIL ON THE REPORT TOPIC

Appendix A provides the detailed quarterly report. A selection of headlines are detailed below.

2.1 Headcount/FTE

- The number of Police Officers at the end of the financial year was 17,172.29 FTE. This figure excludes officers detached to unions such as the Scottish Police Federation, ASPS, or to oversight groups like HMICS, which when included takes the total to 17,232.15 FTE.
- This figure includes the September probationer intake of 142. does not include the intake of 180 recruits at the end of June, which is split 56:44 in terms of male:female gender.
- Police Scotland staff FTE has increased by 44.33 FTE on Q1 to 5,159.15 FTE.
- SPA Forensic staffing has reduced by 6.28 FTE over the same period, to 523.52 FTE.

2.2 Distribution

 The proportion of officers has increased in Corporate Services, Local Policing North and Local Policing East. The latter two were influenced by the placement of recent probationers.

- In the staff cohort the highest proportional increases were in Professionalism and Assurance (P&A) and Criminal Justice Services Division (CJSD).
- The gender mix amongst officers has continued to move gradually toward higher female representation in the last quarter. The small decrease in the Chief Superintendent and Chief Inspector ranks is largely as a result of the relatively smaller cohort of officers at that level, meaning changes are more notable than at lower ranks which are more heavily populated.

2.3 Leavers/Turnover

- The number of officers leaving in the last quarter was 206, an increase of 33 (19.08%) on the previous quarter. The number of staff leavers has fallen to 121, a decrease of 6 (4.72%) in the last quarter.
- Retirement remains the most common reason for departure in the officer cohort. For staff the most common reason for turnover was resignations for other employment.
- While actual officer retirements have outpaced projections in Q2, there is no evidence at this time of a change in retirement behaviour for Officers. Instead, in both Q1 and Q2, the vast majority of retirements occurred around 30 years or more service, indicating many of those exits may come from those who postponed their retirement to work through the pandemic.
- Turnover remains below generally anticipated levels of 5-6%
 at 4.59% organisation-wide over the last 12 months.

2.4 Sickness Absence

- Sickness absence saw a small increase in the first quarter, standing at 7.77% for officers (1.58%) and 8.77% for staff (up 0.86%).
- Average working days lost (AWDL) over the quarter was 4 for officers, with 1.4 of those days linked to COVID; while for staff the AWDL was 4.8 with 1.2 of those days linked to COVID.

- Non-COVID sickness absence has risen throughout the quarter, rising more steeply in the Officer group. COVIDrelated absence dropped in August for both officers and staff, before rising again in September. This is consistent with the increase in positive cases in Scotland from the mid-August to mid-September time period.
- The largest number of working days lost to COVID in Q2 relate to the Acute COVID and COVID-19 Symptoms categories. As expected, the number of absences relating to COVID-19 Tracing has reduced following the exemption of emergency workers from self-isolation.
- Days lost to Post-COVID Syndrome remains stable this quarter.
- The main causes of non-COVID sickness absence are similar across both Officer and Staff groups. Psychological Disorders was highest cause of sickness absence across both groups this quarter, with a slightly higher percentage of work days lost to this category of illness in the Staff group than in the Officer group.
- The number of outstanding Return to Work (RTW) interviews is 965, down 72 (7.4%) on the last quarter.
- In terms of absences over the last quarter, the majority of RTW interviews were completed within seven days of return.

2.5 TOIL and RRRD

- TOIL balances are up 5.5% in the last quarter, with RRRD balances up 7.4% to 53,948. This includes 51,481 for police officers and represents an average of three days per officer but excludes a further 47,052 in days which have been booked but not yet taken.
- The increase in RRRDs was driven by September due to a number of large events in Glasgow, planning for Bonfire Night and cancellations for COP26. In terms of the latter, officers have the option to retain the rest day or take payment at time and a half – the impact of this decision is expected to be soon after the conclusion of this event.
- The highest TOIL balance for officers remains in OSD, at 2622.3 hours. The lowest TOIL balance continues to be in E

Division, where officers appear to owe back 659 hours despite concurrent increases in their RRRD balance.

- Analysis of RRRD balances continue to indicate that there is a stronger relationship between these and business area, rather than rank or grade. In the officer cohort G and Q Division continue to carry a higher balance than would be expected given their proportion of the workforce. D Division and SCD are particularly under-represented by this metric; for the latter, this is despite having some of the highest individual RRRD balances across the service.
- The majority of RRRDs in the staff cohort relate to SPA Forensic Services.

2.6 Modified Duties

- There have been 475 new instances of Modified Duties in the first quarter, with overall numbers continuing to increase.
- The number of review meetings that are overdue or not scheduled is a key metric in this area, as it suggests more could be done to ensure appropriate support is being offered to all individuals.

3. FINANCIAL IMPLICATIONS

3.1 There are no specific financial implications associated with this paper.

4. PERSONNEL IMPLICATIONS

4.1 There are no specific personnel implications associated with this paper.

5. LEGAL IMPLICATIONS

5.1 There are no specific legal implications associated with this paper.

6. REPUTATIONAL IMPLICATIONS

6.1 There are no reputational issues raised in this paper.

7. SOCIAL IMPLICATIONS

7.1 There are no specific social implications associated with this paper.

8. COMMUNITY IMPACT

8.1 There are no specific community impact implications associated with this paper.

9. EQUALITIES IMPLICATIONS

9.1 There are no specific equalities implications associated with this paper.

10. ENVIRONMENT IMPLICATIONS

10.1 There are no specific environmental implications associated with this paper.

RECOMMENDATIONS

Members are requested to discuss the information contained within this report.

Welcome to the Quarter 2 edition of the P&D MI Report

This report provides a quarterly overview of changes in the Police Scotland workforce, identifying areas of improvement and areas where HR intervention may be required.

Exclusions

Quarterly breakdowns of protected characteristics other than sex and age – discussions are ongoing between SWP and E&D teams to move to GDPR-compliant dashboarding of other protected characteristics of the workforce.

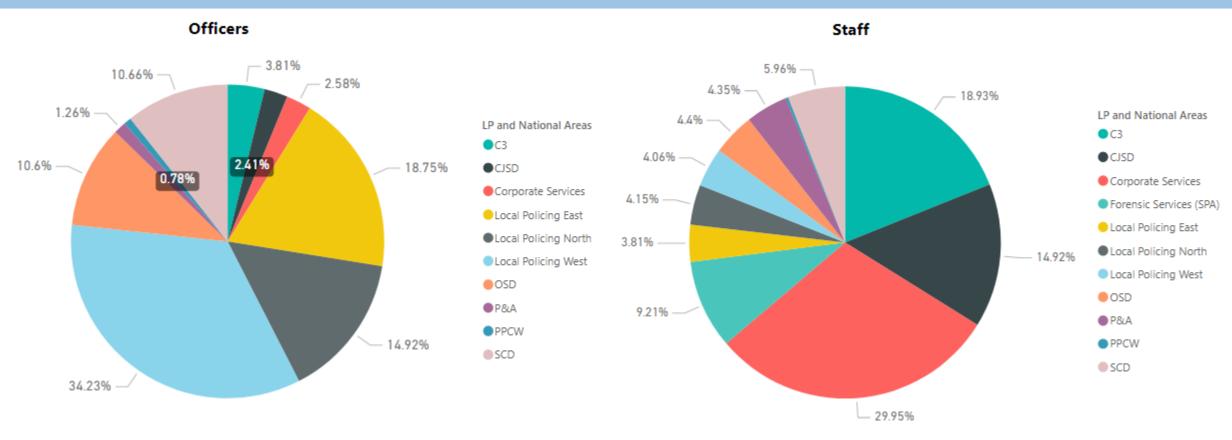
Recent Developments

A number of dashboards have been added to the live dashboard suite specifically for Force Executive and P&D Tier 2 use, with the aim of informing strategic decisions particularly within recruitment & transfers, promotions & training, and absence management & wellbeing. This brings our total online dashboarding suite to more than 100 individual dashboards.

SPA Corporate and Forensics are now treated as a Division in our data set and reported in all slides. This has resulted in movement of previously reported Q1 metrics for the Staff cohort – all Q1 values given in this report for comparison purposes now include SPA Corporate and Forensics Services within the Staff group, which will vary from previously published data.



FTE and Distribution



17,172.29 FTE (-58.63 FTE on Q1)

5,159.15 FTE (+44.33 FTE on Q1)

523.52 FTE SPA Corporate & Forensics (-6.28 FTE on Q1)

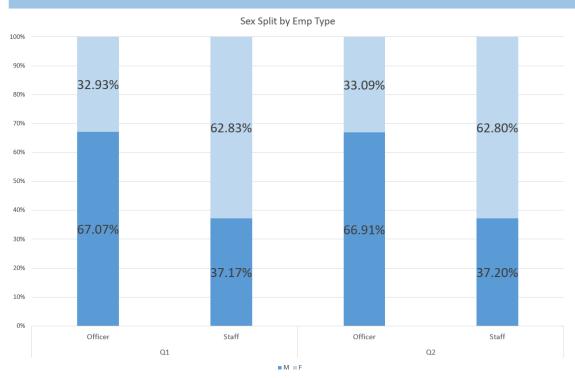
OFFICIAL 2

FTE and Distribution Change Since Q1 21/22

Officers			
		Q2 Change -	
	Q2 Change -	Workforce	
Area	FTE	Proportion	
C3	-8.69	-0.04%	
CJSD	6.99	0.05%	
CSD	30.19	0.19%	
LP East	-5.96	0.03%	
LP North	23.17	0.18%	
LP West	-37.27	-0.10%	
OSD	-53.03	-0.27%	
P&A	0.14	0.01%	
PPCW	3.02	0.02%	
SCD	-17.2	-0.06%	

Staff			
	Q2 Chang		
	Q2 Change -	Workforce	
Area	FTE	Proportion	
C3	6.56	-0.01%	
CJSD	14.86	0.17%	
CSD	15.35	0.07%	
SPA	-6.28	-0.18%	
LP East	-2.67	-0.08%	
LP North	1.58	0.00%	
LP West	-5.66	-0.13%	
OSD	-2.78	-0.08%	
P&A	17.14	0.28%	
PPCW	-	-	
SCD	-0.07	-0.04%	





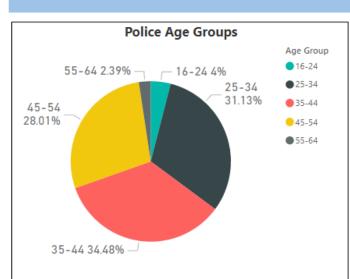
Both workforce groups have shifted positively toward balance. The proportion of female officers has increased by **0.16%**, and the proportion of male staff members has increased by **0.03%**.

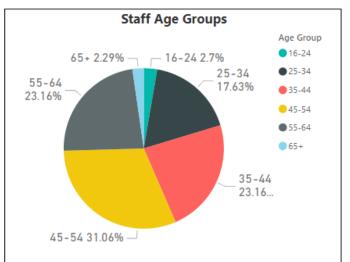
Sex	F	:	M	l	Tot	al
Personal rank	FTE	%	FTE	%	FTE	%
PC	3456.69	32,43%	7201.98	67.57%	10658.66	100.00%
DC	1035.02	39.47%	1587.43	60.53%	2622.46	100.00%
PS	489.29	26.56%	1353.13	73.44%	1842.43	100.00%
DS	221.78	31.48%	482.81	68.52%	704.59	100.00%
PI	165.86	26.51%	459.75	73.49%	625.61	100.00%
DI	68.55	24.61%	210.00	75.39%	278.55	100.00%
CI	49.00	27.68%	128.00	72.32%	177.00	100.00%
DCI	13.00	17.81%	60.00	82.19%	73.00	100.00%
SUP	31.00	32.63%	64.00	67.37%	95.00	100.00%
DSU	12.00	28.57%	30.00	71.43%	42.00	100.00%
CS	6.00	19.35%	25.00	80.65%	31.00	100.00%
DCS	3.00	37.50%	5.00	62.50%	8.00	100.00%
ACC	1.00	10.00%	9.00	90.00%	10.00	100.00%
DCC	1.00	33.33%	2.00	66.67%	3.00	100.00%
CC			1.00	100.00%	1.00	100.00%
Total	5553.19	32.34%	11619.11	67.66%	17172.29	100.00%

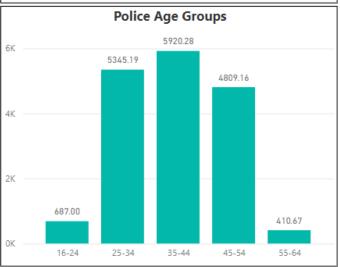
	Female Officer % of Rank		
Total Rank	Q1	Q2	
PC	33.65%	33.82%	
PS	27.60%	27.92%	
PI	25.39%	25.93%	
CI	25.38%	24.80%	
SUP	29.32%	31.39%	
CS	25.64%	23.08%	

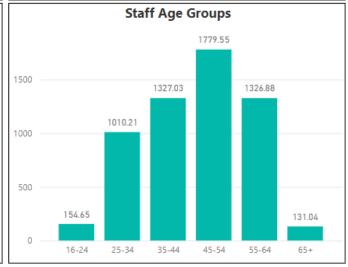
Female representation has increased at all ranks with the exception of CI and CS, which have decreased.

Age Profile









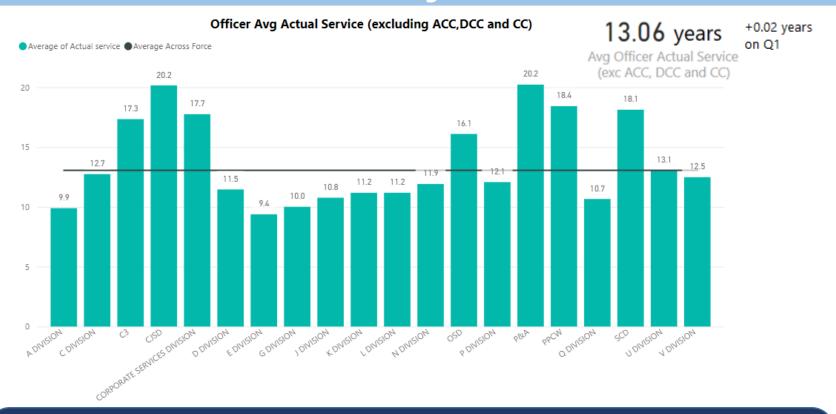




Average Officer age has slightly increased (+0.05 years) since Q1.

Average Staff Age has very slightly decreased (**-0.01** years) since Q1.

Length of Service Profile – Actual Service



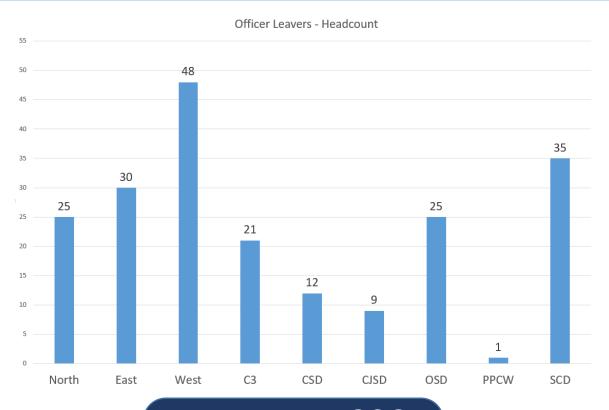
Local Policing Divisions can be expected to trend lower than the forcewide average, as these are the entry points for new officers. National Services tend to trend above the forcewide average.

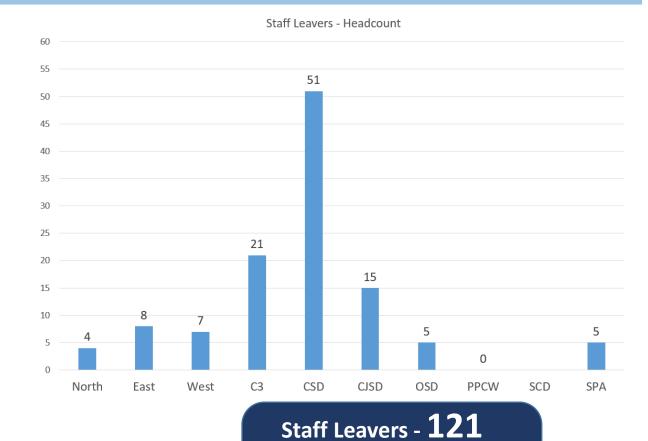
Areas demonstrating continuing travel away from (+/-) the forcewide average are highlighted yellow in the table above right.

	Variance from average		
.ocal Area/Division	Q1	Q2	
A DIVISION	-23.14%	-24.22%	
DIVISION	-2.95%	-2.44%	
23	32.99%	32.77%	
CJSD	54.33%	54.33%	
CORPORATE SERVICES DIVISION	39.74%	35.92%	
DIVISION	-11.80%	-12.25%	
DIVISION	-28.38%	-28.15%	
DIVISION	-23.49%	-23.34%	
DIVISION	-17.55%	-17.54%	
DIVISION	-14.36%	-14.38%	
DIVISION	-14.39%	-14.36%	
N DIVISION	-8.30%	-8.74%	
OSD	22.64%	23.30%	
DIVISION	-7.71%	-7.53%	
?&A	55.87%	54.89%	
PPCW	40.21%	41.10%	
Q DIVISION	-18.93%	-18.36%	
SCD	38.84%	38.79%	
JDIVISION	-0.42%	0.22%	
/ DIVISION	-6.12%	-4.41%	

OFFICIAL 6



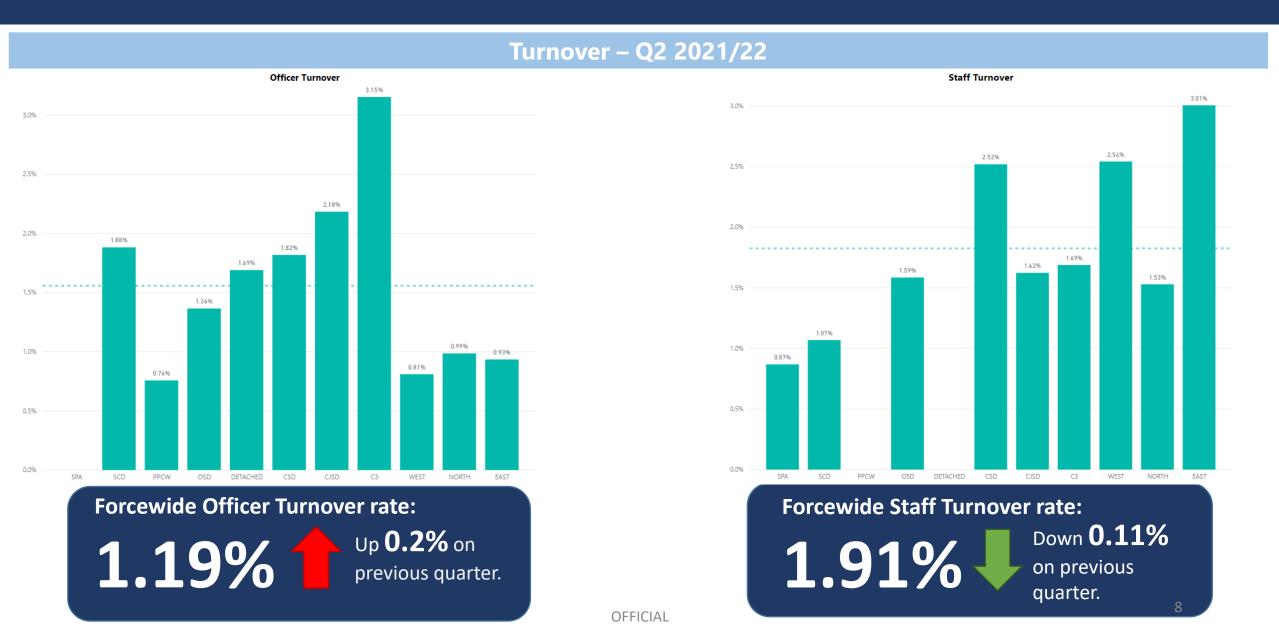


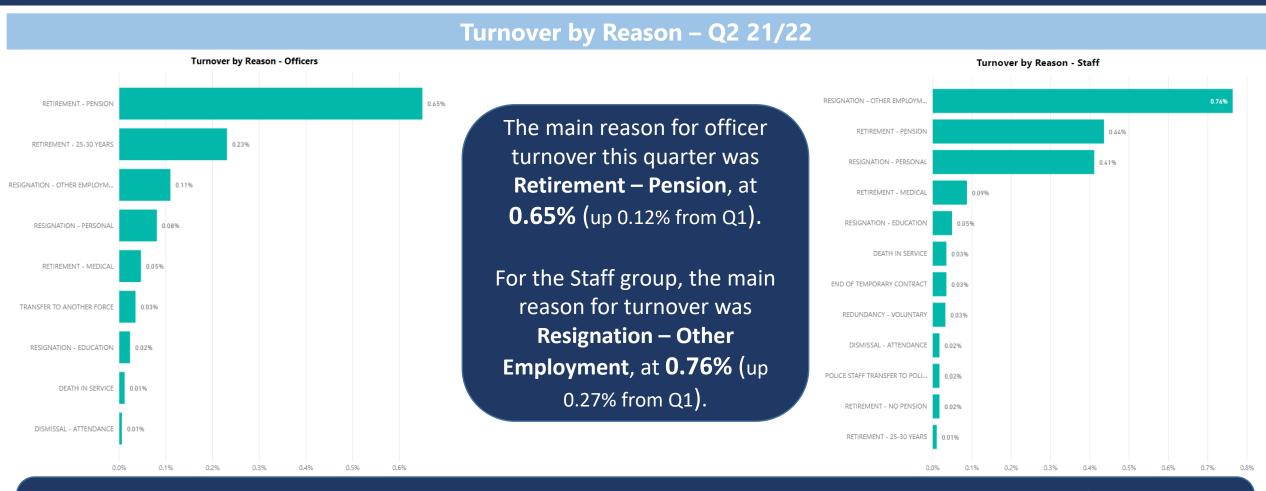


Officer Leavers - 206

Up 33 (19.08%)
on previous quarter

Down 6 (4.72%) on previous quarter





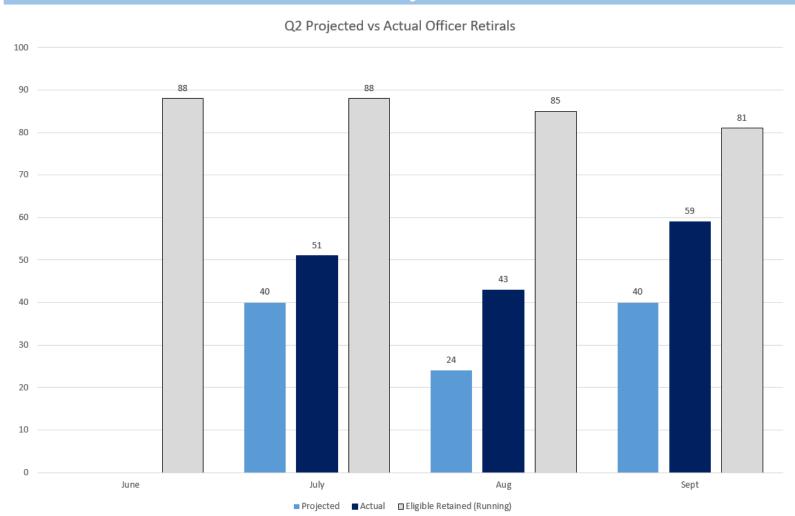
Retirement remains the main reason for Officer attrition over the last 12 months, at a combined **2.84%** turnover.

Retirement is also the main reason for Staff attrition over the last 12 months, at a combined **2.35%** turnover.

Turnover is rising towards pre-pandemic levels, now **4.59%** (+0.14% since Q1) organisation-wide over the last 12 months.

OFFICIAL 9

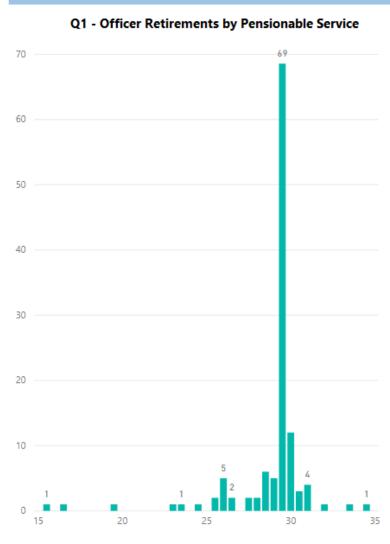
Projected vs Actual Officer Retirals – Q2 21/22



Actual Officer retirements
have outpaced projections by
between 27% and 79% during
Q2 (between +11 and +19
more than projected)

Typically 80 Officers eligible for retirement choose to remain in service during any month. This has been higher than normal during the pandemic, and has begun to decrease during Q2.

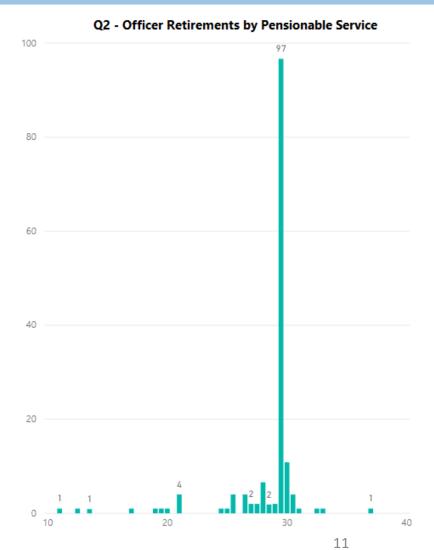
Officer Retirals by Length of Pensionable Service – Q2 21/22



There is no evidence at this time of a change in retirement behaviour for Officers.

In both Q1 and Q2, the vast majority of retirements occurred around 30 years service.

Some apparent outliers of retirement in early service relate to those who joined the Service later in their careers.



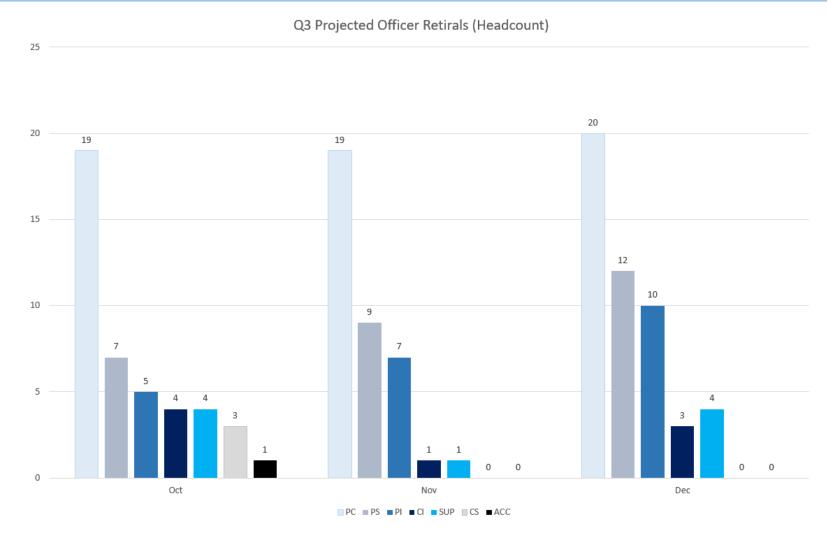
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Projected Officer Retirals – Q3 21/22

A total of **129** Officers are projected to reach full pension eligibility during Q3, based on attaining 30 years service.

This is still currently the best predictor of officer retirement, but may be expected to change following the introduction of the pension remedy in April 2022.

Refinements of our data sets are currently underway to develop more nuanced retirement modelling.



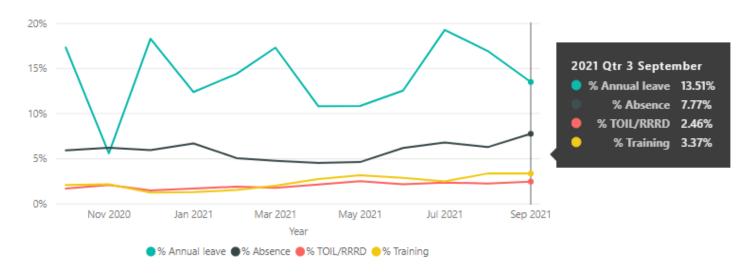
Total Sickness Absence – September snapshot

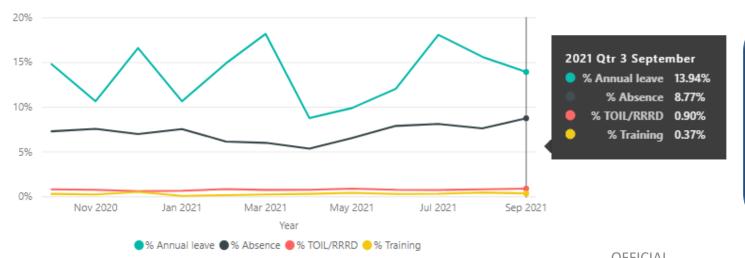
Officer Sickness Absence rate:

Up **1.58%** on end Q4

7.77%

Monthly rates: Jul 6.8%, Aug 6.29%, Sept 7.77%

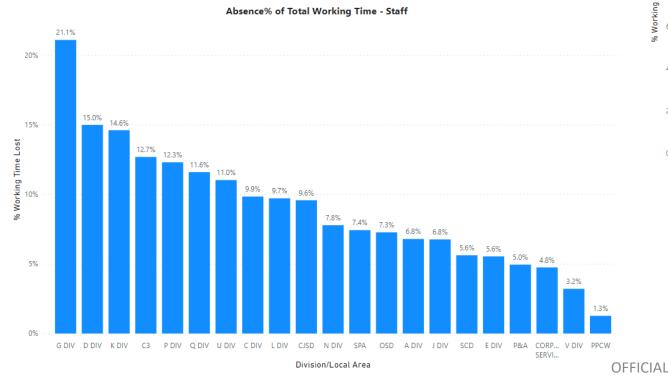


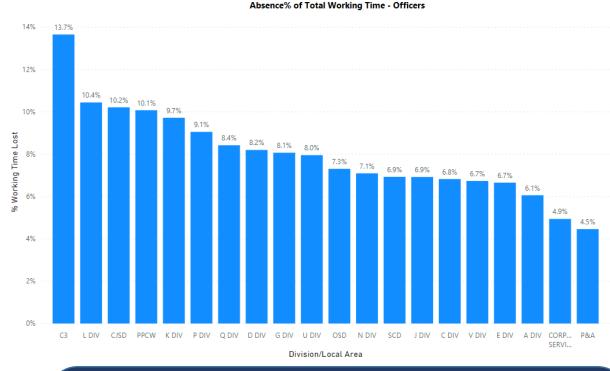


Staff Sickness Absence rate: Up 0.86% on end Q4 8.77% Monthly rates: Jul 8.14%, Aug 7.63%, Sept 8.77%

Total Sickness Absence by Business Area – Q2 21/22

C3 remains furthest over the forcewide average for lost working time for officers, at **13.7%** in Q2.

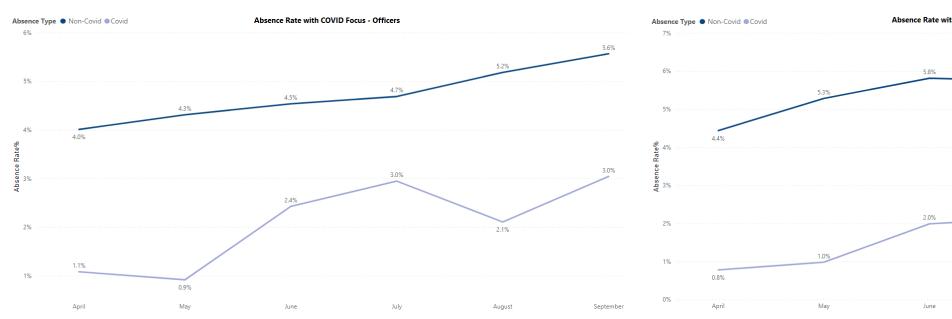


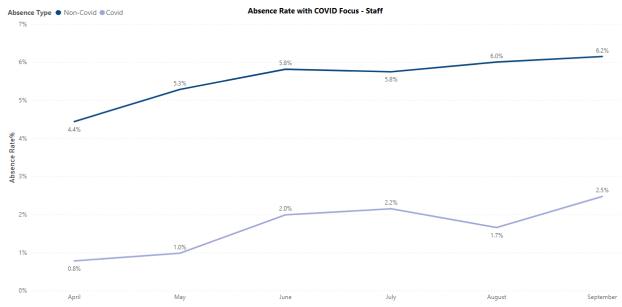


G division remains furthest over the forcewide average for lost working time for officers, at **21.1%** in Q2.

The small size of this cohort (80.12 FTE) should be noted when considering this increase.

COVID and non-COVID Absence Rates Over Time

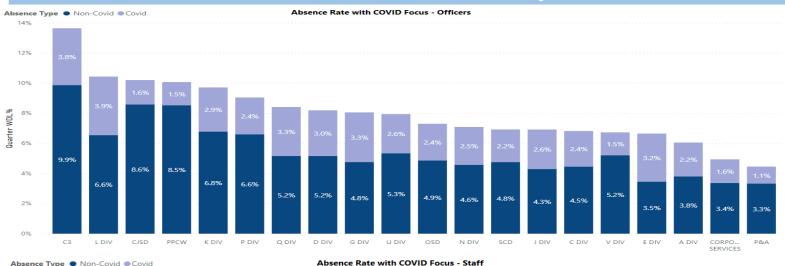


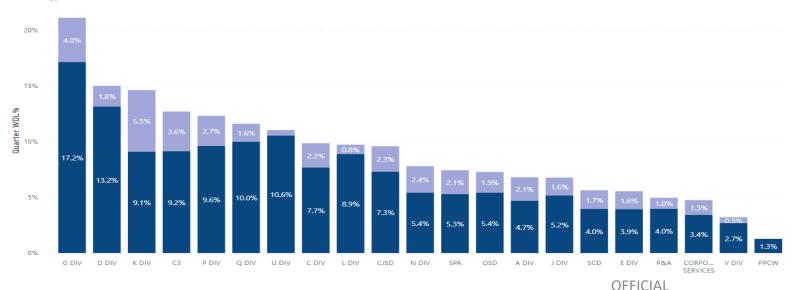


Non-COVID sickness absence has risen throughout the quarter, rising more steeply in the Officer group.

COVID-related absence dropped in August before rising again in September. Changes in the Officer group were more pronounced.

Sickness Absence – split COVID and non-COVID – Q2 21/22





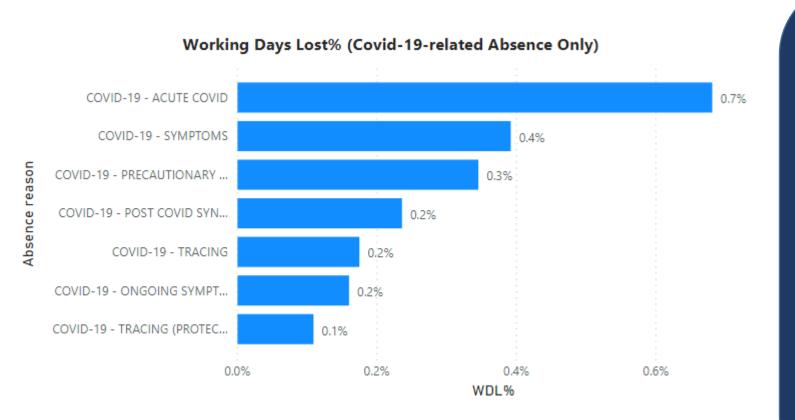
COVID absence rates increased across all areas within the Officer group and in most areas of the Staff group. This can be explained by the peak in positive cases in Scotland from mid-August to mid-September*.

Of note is a significant increase in Officer COVID absence in Q Division, from 1.3% in Q1 to 3.3% in Q2. This again is likely related to the ongoing high rate of community transmission in the Lanarkshire area during this quarter**.

^{*} Source: Public Health Scotland interactive dashboard: Trends and demographics

^{**}Source: Public Health Scotland interactive dashboard: Cases by neighbourhood 16

% of Total Working Days Lost to COVID by Reason – Q2 2021/22



The largest number of working days lost to COVID in Q2 relate to the Acute COVID and COVID-19
Symptoms categories.

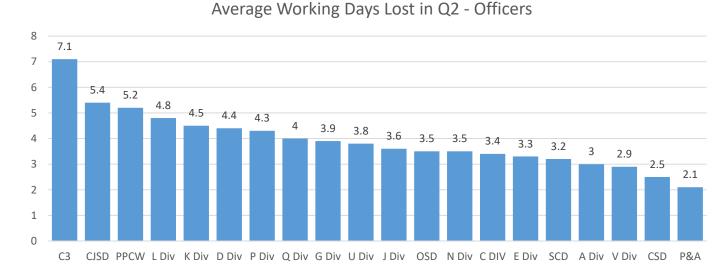
COVID-19 Tracing has reduced (-0.1%) this quarter following the exemption of emergency workers from self-isolation.

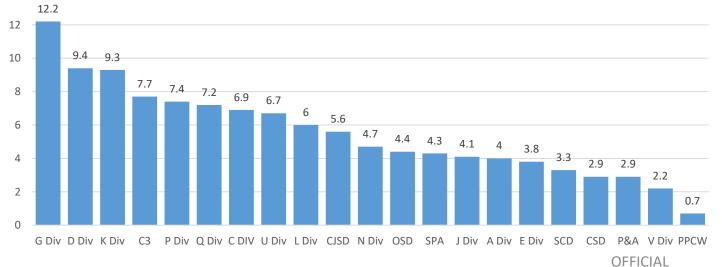
Days lost to **Post-COVID Syndrome** remains stable this quarter. 39 cases of Long COVID have been identified, and each have received letters relating to changes to COVID-related sick pay rules enacted from 18 October.

Sickness Absence – Average Working Days Lost (AWDL) – Q2 2021/22

days for Officers (up 1 day on Q1), with a 2.6:1.4 non-COVID:COVID split.

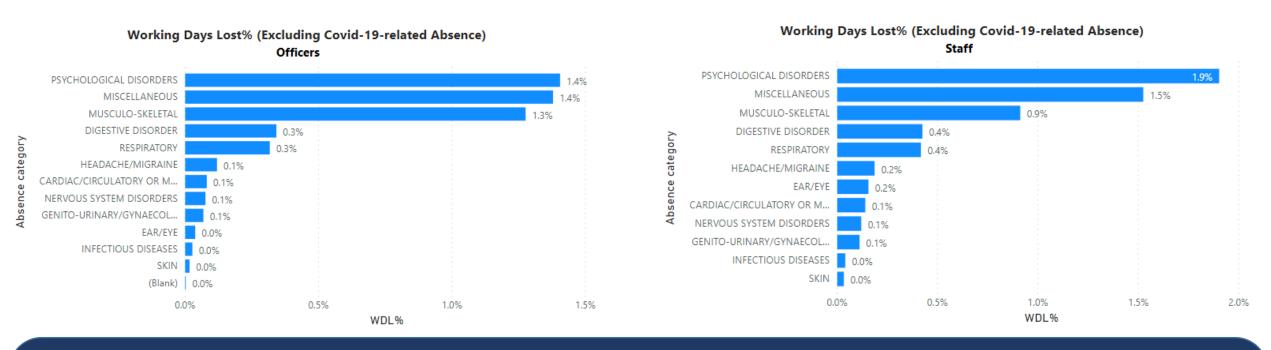
Average Working Days Lost in Q2 - Staff





days for Staff (up 0.8 days on Q1), with a 3.6:1.2 non-COVID:COVID split.

% of Total Working Days Lost to non-COVID Sickness by Reason – Q2 2021/22



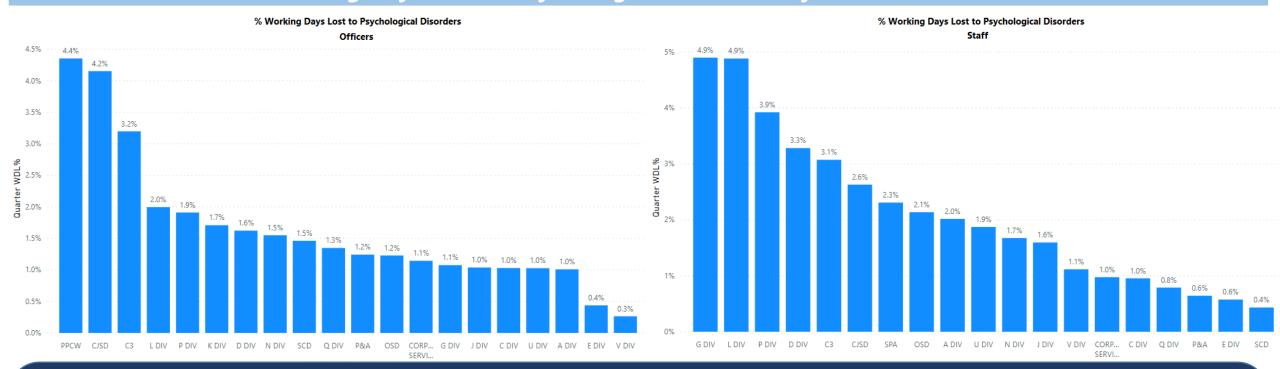
The main causes of non-COVID sickness absence are similar across both Officer and Staff groups.

Psychological Disorders was highest cause of sickness absence across both groups this quarter, with a slightly higher percentage of work days lost to this category of illness in the Staff group than in the Officer group.

The absence rate for Psychological Disorders has increased by 0.2% for Staff, and 0.3% for Officers since Q1.

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% of Total Working Days Lost to Psychological Disorders by Business Area – Q2 2021/22



PPCW, CJSD and C3 remain areas of highest Officer absence related to Psychological Disorders, as in Q1. This absence rate has remained stable in PPCW since Q1, and has risen by 1.1% and 0.5% respectively in CJSD and C3.

In the Staff group, small cohorts in Local Policing Divisions can result in significant swings in absence rates. Among the Divisions with the largest staff proportions, some increases in this absence type (CJSD +0.7%, C3 +0.4%) and some reductions (CSD, -0.1%) against Q1 levels are noted.

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Outstanding Return to Work Interviews - Officers - September snapshot

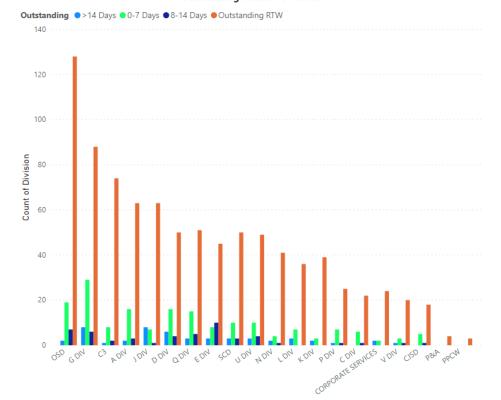
Outstanding Return to Work Interviews

*893



Down **72 (7.4%)** on total of 965 as at end of O1

Outstanding Return To Works



275 return to work interviews were signed by line managers for absences that ended during Q2.

Of these:-

- 175(64%) were completed within 7* days of return
- 50 (18%) were completed between 8 and 14 days after return
- 50 (18%) were completed more than 14 days after return

893 RTW interviews between 1 and 6 months old remain incomplete**.

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^{*}There is currently no set timescale that RTW interviews have to be completed within, however the Attendance Management policy states these should be completed as soon as possible after the employee returns to work.

**Movement between COVID absence categories creates a RTW interview requirement which may not be appropriate.

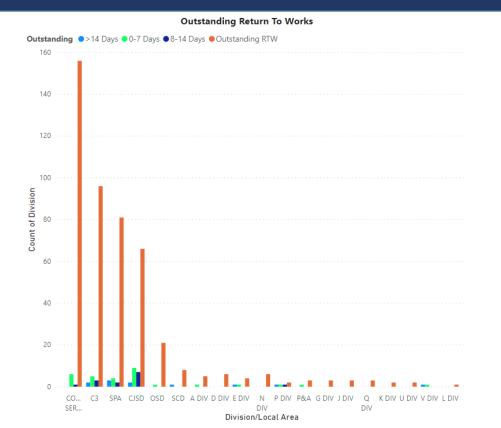
Outstanding Return to Work Interviews – Staff – September snapshot

Outstanding Return to Work Interviews

*468



Down **393 (45%)** on total of 861 at end of Q1



55 return to work interviews were signed by line managers for absences that ended during Q2.

Of these:-

- 30 (55%) were completed within 7* days of return
- 14 (25%) were completed between 8 and 14 days after return
- 11(20%) were completed more than 14 days after return

468 RTW interviews between 1 and 6 months old remain incomplete**.

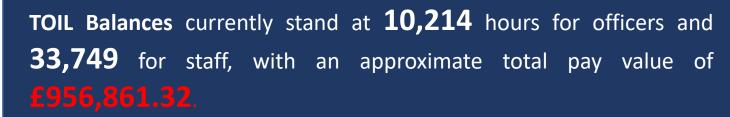
^{*}There is currently no set timescale that RTW interviews have to be completed within, however the Attendance Management policy states these should be completed as soon as possible after the employee returns to work.

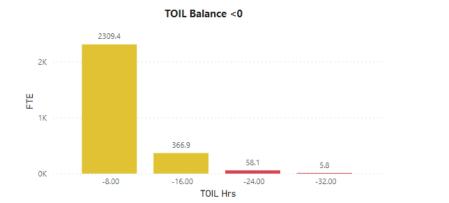
**Movement between COVID absence categories creates a RTW interview requirement which may not be appropriate.

TOIL & RRRD Balances – September snapshot

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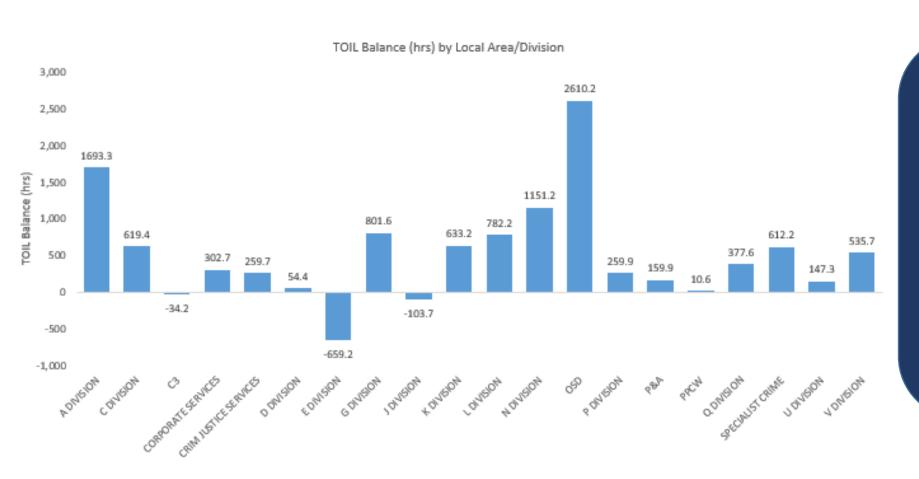
63.9 FTE hold negative TOIL balances in excess of 16 hours, the permitted limit as per Force Memo PS 034-21.

*S3,948 days (7.4%) on Q1

*Does not include agency staff or special constables

RRRD Balances currently stand at **51,481** RRRD for officers and **2,467** for staff, with an approximate total pay value of £9,697,022.45.

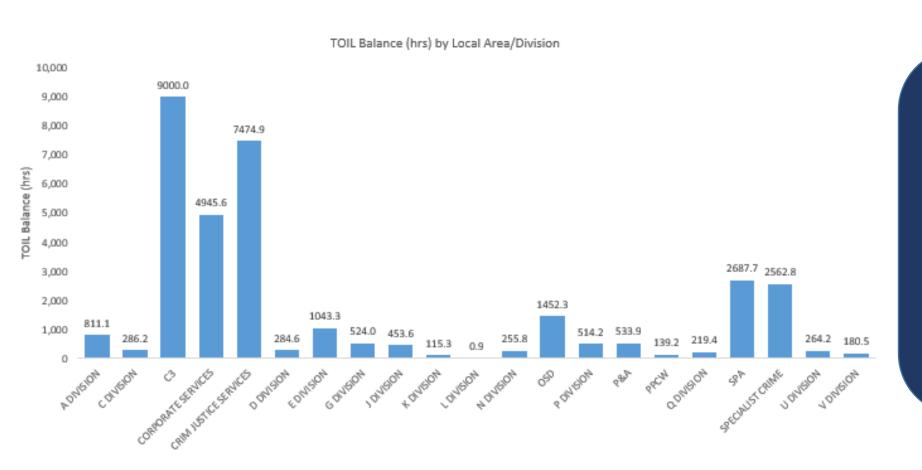
TOIL Balances by Business Area – Officers – September snapshot



The highest TOIL balance for officers remains in OSD, at 2610.2 hours.

The lowest TOIL balance remains in E Division, where officers currently appear to owe back 659.2 hours.

TOIL Balances by Business Area – Staff – September snapshot

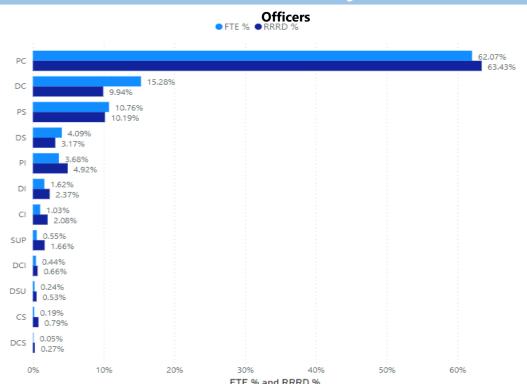


The highest TOIL balance for staff appears in C3, at 9000 hours, followed by CJSD with 7474.9 hours.

These areas are also some of those in this cohort with the largest proportions of members of police staff (18.9% and 14.8% respectively).

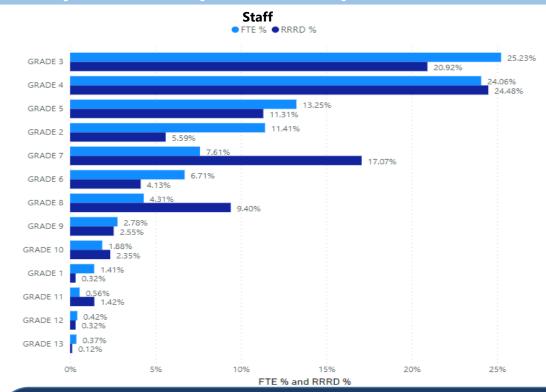
RRRD Balances by Rank/Grade and Workforce Proportion – September snapshot

OFFICIAL





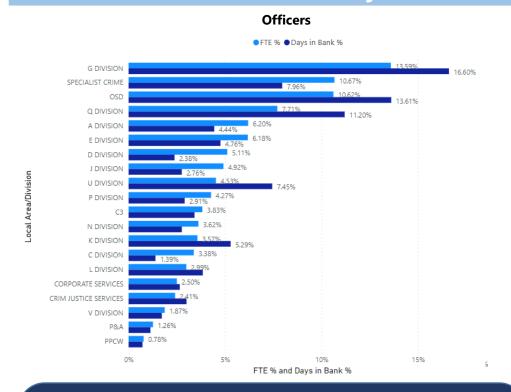
- PC (**62.07%** of officer FTE, **63.43%** of RRRDs)
- PI (3.68% FTE / 4.92% RRRDs)
- DS (**4.09%** FTE / **3.17%** RRRDs)
- DC (15.28% FTE / 9.94% RRRDs)



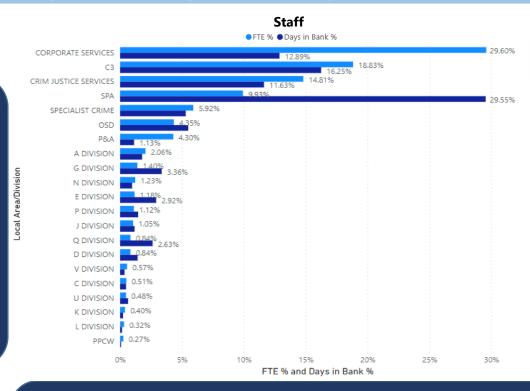
Staff group significant variations:

- Grade 7 (7.61% of staff FTE / 17.07% RRRDs)
- Grade 8 (4.31% FTE, 9.40% of RRRDs)
- Grade 3 (25.23% FTE / 20.92% RRRDs)
- Grade 2 (11.41% FTE / 5.59% RRRDs)

RRRD Balances by Business Area and Workforce Proportion – September snapshot



The variance patterns of RRRD data continue to indicate that there is a stronger relationship between RRRDs and business area than rank/grade.



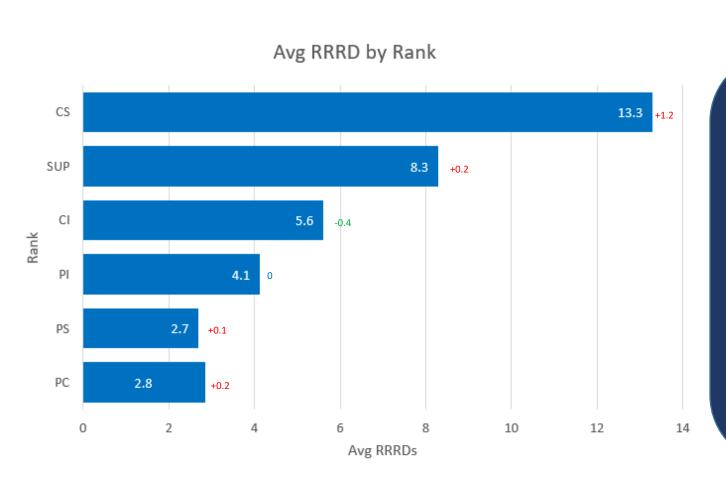
Officer group significant variations:

- Q Division (7.71% of officer FTE / 11.20% RRRDs)
- G Division (**13.59%** FTE, **16.60%** of RRRDs)
- SCD (10.67% FTE / 7.96% RRRDs)
- D Division (**5.11%** FTE / **2.38%** RRRDs)

Staff group significant variations:

- SPA (**9.93%** of staff FTE, **29.55%** of RRRDs)
- G Division (1.40% FTE / 3.36% RRRDs)
- CJSD (**14.81%** FTE / **11.63%** RRRDs)
- Corporate Services* (29.60% FTE / 12.89% RRRDs)

Average RRRD by Rank – Officers – September snapshot



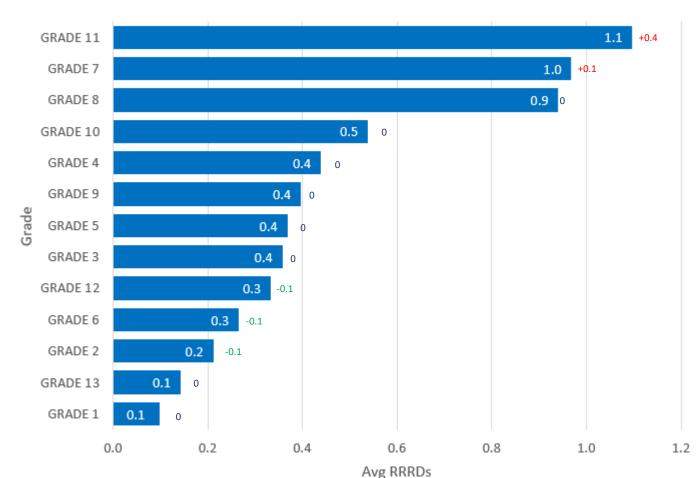
This graph shows how many RRRDs the "average" officer* at each rank had banked as at 30 September. Detective ranks have been amalgamated into a single bar per rank.

In general, the more senior in rank, the more RRRDs in the bank an average officer has. Changes to averages since the last quarter (June 2021) are illustrated in red (average increased) or green (average decreased) text.

A workforce agreement has been reached between Police Scotland and ASPS over the management of rest day balances.

Average RRRD by Grade – Staff – September snapshot

Avg RRRD by Grade

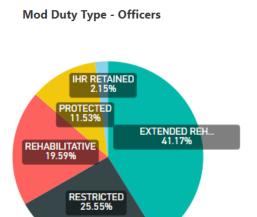


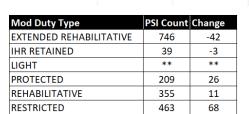
This graph shows how many RRRDs the "average" staff member at each grade had banked as at 30 September.

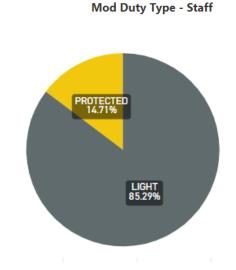
Changes to averages since the last quarter (June 2021) are illustrated in red (average increased) or green (average decreased) text.

Again, it should be noted that this graph compared each Grade against the full workforce data set, but not all staff are likely to be eligible for RRRDs.

Modified Duties – September snapshot







Mod Duty Type	PSI Count	Change
LIGHT	87	-2
PROTECTED	15	4
REHABILITATIVE	**	**

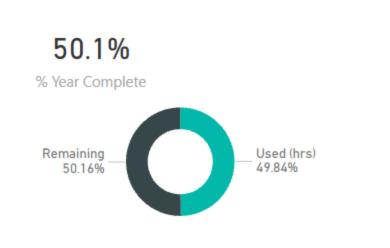
42% (+10.7%)
of Officer and
48.1% (+17.3)
of Staff
Modified
Duties either
do not have or
are past review
date.



475 new instances of Modified Duties during Q2 2021/22

460 Modified Duties (23.97% of total) have persisted beyond two years
121 Modified Duties (6.31% of total) have persisted beyond five years











Current projections based on hours booked indicate 23.4% underutilisation by 31 March 2022, creating a rollover of 1.52 million hours entitlement.

Analysis of rank and grade allows a cost projection based on this of approximately *£34.39m of 2021/2022 leave liability rolling into the new year.

*Excludes ACC, Director roles and above

SCoPE Errors



High Risk HR Data Anomalies

Financial Risk to Individual or Organisation

5,868

Decreased To

5,372

