

<b>Meeting</b>	<b>SPA Resources Committee</b>
<b>Date</b>	<b>6 February 2020</b>
<b>Location</b>	<b>Pacific Quay, Glasgow</b>
<b>Title of Paper</b>	<b>Transformation of Corporate Services Support (TCSS) Independent Review Report – Summary Report</b>
<b>Presented By</b>	<b>Lynn Brown, SPA Interim Chief Executive</b>
<b>Recommendation to Members</b>	<b>For Discussion</b>
<b>Appendix Attached</b>	<b>No</b>

**PURPOSE**

This paper provides a summary of paperwork submitted by Police Scotland to update to Members of the Resource Committee in relation to the Transforming Corporate Support Services (TCSS) Programme, following the receipt of Recommendations contained in the output of the independent review of the TCSS Full Business Case performed by auditors Scott Moncrieff and presented to the Resources Committee on November 5<sup>th</sup> 2019.

Members are invited to discuss the content of this report.

## **1. BACKGROUND**

- 1.1 The ongoing process to develop an approvable Final Business Case for Transforming Corporate Support Services has been in progress since June 2017. The Resources Committee have agreed the Target Operating Model for Police Scotland's corporate services that has been developed through the TCSS Programme but have not yet agreed the investment case (FBC) for its phased implementation.
- 1.2 The SPA Resources Committee commissioned an independent review by internal auditors Scott Moncrieff and in November 2019 agreed recommendations in relation to the TCSS FBC.

## **2. POLICE SCOTLAND ACTION TO ADDRESS INDEPENDENT REVIEW RECOMMENDATIONS**

- 2.1 Following receipt and presentation of the SPA (Scott Moncrieff) Recommendations in relation to the TCSS Full Business Case (5<sup>th</sup> November 2019 Resources Committee), an initial proposal for the next steps in responding to these recommendations was presented to the TCSS Programme Board on Monday 25<sup>th</sup> November.
- 2.2 The approach presented included two key Objectives:
  1. Responding to the Scott Moncrieff Recommendations
  2. Assessing and addressing critical issues and risks ('quick fix' / 'quick wins') ahead of delivering the outcome of the formal process.
- 2.3 Police Scotland have stated that until the budget settlement for Financial Year 2020/21 is clarified they are not in a position to resource and progress the work necessary to inform and address either of the two objectives agreed by the Programme Board. Planning work has been undertaken and will be progressed when available budget is confirmed.

## **3. FINANCIAL IMPLICATIONS**

- 3.1 The Reform Budget has been fully allocated to other live projects within this financial year (2019/20). There is therefore no available funding within Police Scotland to progress the work required to inform the responses to the Scott Moncrieff Recommendations until the new financial year.

#### **4. PERSONNEL IMPLICATIONS**

4.1 Currently all of the Transformational Change resources within Police Scotland are committed to other live projects and therefore there are no resources available to support the TCSS Programme this financial year. Given pressures elsewhere in the Change portfolio, it was also necessary to re-assign the TCSS Project Manager. Resourcing the Programme adequately in 20/21 with budget and people is a key issue which requires to be addressed.

#### **5. LEGAL IMPLICATIONS**

5.1 There are no specific legal implications with this paper.

#### **6. REPUTATIONAL IMPLICATIONS**

6.1 Police Scotland and the SPA have made a strategic commitment to the transformation of corporate services and must be underpinned by an approved Full Business Case in order to demonstrate best value.

#### **7. SOCIAL IMPLICATIONS**

7.1 There are no specific social implications with this paper.

#### **8. COMMUNITY IMPACT**

8.1 There are no specific community impact implications with this paper.

#### **9. EQUALITIES IMPLICATIONS**

9.1 There are no specific equalities implications with this paper.

#### **10. ENVIRONMENT IMPLICATIONS**

10.1 There are no specific environment implications with this paper.

### **RECOMMENDATIONS**

Members are invited to discuss the content of this report.