



Meeting	Legal Committee
Date	7th November 2024
Location	Webex
Title of Paper	Claims Handling – Statistical Information
Presented By	James Douglas, Legal Services Manager
Recommendation to Members	For Discussion
Appendix Attached	Yes

PURPOSE

The Committee asked that a report be provided on a quarterly basis on settlement figures arising from claims raised against Police Scotland.

The paper is submitted for Information.

1. BACKGROUND

- 1.1 The SPA Legal Committee directed that a standard report be presented to the Committee each quarter outlining the number of legal cases settled by Police Scotland within the previous financial quarter.

2. FURTHER DETAIL ON THE REPORT TOPIC

- 2.1 This report represents the latest in a series laid before the Committee. Those on the Committee have advised that they would ultimately wish to see any trends on the types of cases being raised against Police Scotland, and ultimately settled, to determine if further training or investigation is needed to reduce the number of said claims. A new claims Register has come into operation which should allow for management information hitherto unavailable to be made available.
- 2.2 The tables below outline the number of claims settled by Police Scotland during the period July – September 2024 (Q2) under the general headings of Employers' liability, Public liability and motor vehicle claims.
- 2.3 In Quarter 2 of the financial year 2024-25, of the 102 claims settled by Police Scotland; 63 claims were motor related, 16 were employer liability matters and 23 related to public liability.
- 2.4 The following tables are intended to represent the different type of claim settled by Police Scotland, the total settlement figures under said headings and an average settlement figure. The Committee asked at its meeting in March 2021 that a table be added to the report to show the settlement figures as a percentage of the settlement figures within the current financial year. That figure is now provided within the Tables.

OFFICIAL

EMPLOYERS LIABILITY CLAIMS JULY - SEPTEMBER 2024

Range	No of Case References	Total Settlements £	Average £	% of FY £
£0 - £75K	15	168,774	11,252	67.30%
£75K - £150K	1	132,699	132,699	100.00%
£150K - £250K				0.00%
£250K - £1M				0.00%
£1M +				0.00%
Total	16	301,443	18,840	

EMPLOYERS LIABILITY CLAIMS FINANCIAL YEAR 2024-25

Range	No of Case References	Total Settlements £	Average £
£0 - £75K	30	250,766	8,359
£75K - £150K	1	132,699	132,699
£150K - £250K	1	225,994	225,994
£250K - £1M			
£1M +			
Total	32	609,429	19,045

PUBLIC LIABILITY CLAIMS JULY - SEPTEMBER 2024

Range	No of Case References	Total Settlements £	Average £	% of FY £
£0 - £75K	23	40,904	1,778	66.23%
£75K - £150K				0.00%
£150K - £250K				0.00%
£250K - £1M				0.00%
£1M +				0.00%
Total	23	40,904	1,778	

OFFICIAL

PUBLIC LIABILITY CLAIMS FINANCIAL YEAR 2024-25

Range	No of Case References	Total Settlements £	Average £
£0 - £75K	39	61,763	1,584
£75K - £150K			
£150K - £250K			
£250K - £1M			
£1M +			
Total	39	61,763	1,584

MOTOR CLAIMS JULY - SEPTEMBER 2024

Range	No of Case References	Total Settlements £	Average £	% of FY £
£0 - £75K	63	235,196	3,733	45.86%
£75K - £150K				0.00%
£150K - £250K				0.00%
£250K - £1M				0.00%
£1M +				0.00%
Total	63	235,196	3,733	

MOTOR LIABILITY CLAIMS FINANCIAL YEAR 2024-25

Range	No of Case References	Total Settlements £	Average £
£0 - £75K	134	512,821	3,827
£75K - £150K			
£150K - £250K			
£250K - £1M			
£1M +			
Total	134	512,821	3,827

3. HISTORICAL SETTLEMENT FIGURES

- 3.1 The Committee asked to be provided with historical figures for the settlement of cases within the 3 categories. Those are represented in the Table at Appendix 1.

4. FINANCIAL IMPLICATIONS

- 4.1 There are no further financial implications in this report. Clearly the report provides information about the numbers and values of claims raised against Police Scotland, however the report gives no rise to further financial implications in and of itself.

5. PERSONNEL IMPLICATIONS

- 5.1 There are no personnel implications in this report.

6. LEGAL IMPLICATIONS

- 6.1 There are no legal implications in this report.

7. REPUTATIONAL IMPLICATIONS

- 7.1 There are reputational implications associated with this paper.

The number of claims settled by Police Scotland is a matter of public interest. The report itself provides detailed information about the numbers and values of claims within the current financial year. Accordingly, reputational implications may flow therefrom.

8. SOCIAL IMPLICATIONS

- 8.1 There are no social implications in this report.

9. COMMUNITY IMPACT

- 9.1 There are no community implications in this report.

10. EQUALITIES IMPLICATIONS

10.1 There are no equality implications in this report.

11. ENVIRONMENT IMPLICATIONS

11.1 There are no environmental implications in this report.

RECOMMENDATIONS

Members are invited to:

Note the information contained within this report.

Appendix 1

Employer Claims

Range	2019/20		2020/21		2021/22		2022/23		2023/24	
	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £
£0 - £75K	33	348,501	17	129,948	33	216,411	23	141,425	35	460,327
£75K - £150K	-	-	2	65,500	2	92,500	2	150,000	1	75,000
£150K - £250K	-	-	-	-	1	155,000	-	-	2	349,997
£250K - £1M	2	1,172,435	2	853,000	-	-	-	-	1	874,363
£1M +	-	-	-	-	1	1,918,725	1	1,263,867	0	-
Employers Total	35	1,520,936	21	1,048,448	37	2,382,635	26	1,555,292	39	1,759,687

Public Claims

Range	2019/20		2020/21		2021/22		2022/23		2023/24	
	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £
£0 - £75K	75	271,430	51	93,571	54	229,680	69	191,284	54	319,097
£75K - £150K	-	-	5	400,000	7	492,110	1	50,000	0	-
£150K - £250K	-	-	-	-	1	160,500	-	-	0	-
£250K - £1M	1	269,197	-	-	2	800,950	-	-	0	-
£1M +	-	-	-	-	-	-	-	-	0	-
Public Total	76	540,627	56	493,571	64	1,683,240	70	241,284	54	319,097

Motor Claims

Range	2019/20		2020/21		2021/22		2022/23		2023/24	
	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £
£0 - £75K	242	702,567	254	644,569	282	801,488	297	873,635	295	1,009,847
£75K - £150K	1	124,668	-	-	-	-	-	-	0	-
£150K - £250K	-	-	1	200,000	-	-	1	163,167	0	-
£250K - £1M	-	-	-	-	-	-	-	-	0	-
£1M +	-	-	-	-	-	-	-	-	0	-
Motor Total	243	827,234	255	844,569	282	801,488	298	1,036,801	295	1,009,847

Total of all Claims

Range	2019/20		2020/21		2021/22		2022/23		2023/24	
	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £	No of Case References	Total Settlements £
£0 - £75K	350	1,322,498	322	868,088	369	1,247,579	389	1,206,344	384	1,789,271
£75K - £150K	1	124,668	7	465,500	9	584,610	3	200,000	1	75,000
£150K - £250K	-	-	1	200,000	2	315,500	1	163,167	2	349,997
£250K - £1M	3	1,441,631	2	853,000	2	800,950	0	-	1	874,363
£1M +	-	-	0	-	1	1,918,725	1	1,263,867	-	-
TOTAL	354	2,888,797	332	2,386,588	383	4,867,364	394	2,833,378	388	3,088,631